Supercharge your automation initiatives

Appian’s Robotic Workforce Manager is a pre-built solution designed specifically for Blue Prism customers. The solution enables automation Center of Excellence (COE) to provide visibility, governance, and control over the digital workforce. It aligns human and digital workers, and identifies and measures automation opportunities. In addition, the solution empowers line of business users with greater self-service capabilities.

The Robotic Workforce Manager is made of three components: RPA Control Centre, RPA Deployment Management, and RPA Case Management.

RPA CONTROL CENTER

Achieve greater visibility and self-service over digital workers

The RPA Control Center provides data-driven insights about the digital workforce operations, along with greater self-service to the business users. Key capabilities include:

1. Create reports and dashboards for robot activity monitoring
2. Start or schedule RPA processes from web or mobile
3. Monitor RPA process logs for better compliance and governance

Native Mobile Apps

Robotic Workforce Summary Dashboard

Scheduling in Appian
RPA CASE MANAGER

Global case and exception manager for RPA processes
The Global Case Manager acts as a single place to manage all RPA exceptions and human-in-the-loop activities. Key capabilities include:

1. **Manage all RPA process exceptions** in one place

2. **Integrate human activities** with RPA processes and enable greater automation

3. **Manage process SLAs** by assigning the tasks, to the right person, at the right time. Escalate or prioritize tasks programmatically

RPA DEPLOYMENT MANAGER

Easily manage the lifecycle of RPA processes
Manage the complete lifecycle of RPA processes—from the time a business user requests automation to the time it is delivered in production. Key capabilities include:

1. **Collect and prioritize automation requests** from across the enterprises

2. **Manage and track all activities** to take an RPA process from request to completion

3. **Perform impact and value analysis** for RPA processes deployed in production

Appian provides a low-code development platform that accelerates the creation of high-impact business applications. Many of the world’s largest organizations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk management and compliance.

For more information, visit [www.appian.com](http://www.appian.com)