Enterprises today are under immense pressure to continuously deliver new digital experiences, but they remain burdened by legacy applications and technology that does not support agile change.

Combine Appian’s leading low-code development platform with Automation Anywhere’s market-defining robotic process automation platform to drive rapid digital transformation and business results.

EXPAND AUTOMATION ANYWHERE IMPLEMENTATIONS WITH APPIAN

Automate human-in-the-loop tasks
Adoption of the digital workforce in enterprises is changing the landscape of office work. Increasingly, people are working alongside software robots to get work done. Productive and smart collaboration between robots and people is, therefore, a key for efficient business operations.

Exception management, reconciliations, or approvals that people perform as part of robotic process automation (RPA) can be automated using Appian’s task management capabilities. Tasks are assigned to the right person, at the right time and associated with completion time, escalations, or priority to ensure optimal human-robot collaboration. A complete audit trail of all interactions provides better process visibility, compliance, and governance.

Get greater visibility into the digital workforce
The productivity of software robots is just as important as the productivity of their human counterparts. Appian’s built-in reporting capabilities enhance both by providing valuable information about the digital workforce operations. Exception, queue, and utilization reports provide the insights needed to monitor and optimize digital workforce operations. In addition, process-centric reports provide complete visibility into the end-to-end process across Appian and Automation Anywhere.
Simplify complex decision management and task assignment
Appian’s Decision Designer simplifies the creation and maintenance of complex business rules. An intuitive, zero-code interface empowers business users to own, create, manage, and change complex business logic.

Once defined, a rule can be easily used within single or multiple RPA processes to automate complex decision management. The business owner can change the rule at any time without requiring any changes to the related robotic processes. This ensures the business complete autonomy and agility.

Build modern user interfaces to support robotic processes
Expand the scope of RPA by coupling robotic processes with modern user interfaces to manage human-in-the-loop activities. Appian’s Interface Designer is an easy and intuitive way to build mobile-ready user interfaces without coding.

Interface Designer allows enterprises to create and deploy any UI for any device — from simple forms to powerful applications and deploy them as standalone applications or embedded interfaces.

End-to-end automation across robotic and business processes
Appian’s process orchestration capabilities are used in conjunction with the robotic processes to build end-to-end automation that goes across people, robots, and systems.

The complementary capabilities of the two products provide a flexible framework for automating a wide array of business operations, from simple processes to large-scale legacy modernization projects.

The following flow chart provides a simple example of how the two technologies can be used together to drive greater end-to-end automation.

Appian provides a low-code development platform that accelerates the creation of high-impact business applications. Many of the world’s largest organizations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk management and compliance.

For more information, visit www.appian.com