Appian

Appian for Healthcare Providers

CLINICIAN ONBOARDING

- > Automate and scale clinician on-boarding activities
- Enforce comprehensive credentialing verification via automated workflows
- > Extend and maximize the value of existing IT systems
- > Minimize non-compliance and unbillable risk

When on-boarding new clinicians, healthcare organizations must ensure that new hires have been fully vetted, including proper licensing and credentialing, both for payer compliance purposes and quality of care. As more advanced-practice practitioners play an increasing role in the continuum of care, the need for comprehensive and timely on-boarding has become paramount.

Many IDNs and hospitals lack harmonized systems and automated procedures across departments, and follow labor-intensive, manual processes that rely on disparate tools, spreadsheets, and paper forms. This leads to confusion for new hires, risk of non-compliance with employment regulations, insurance billing and payment delays, and even the potential for malpractice lawsuits.

How can healthcare organizations standardize and streamline clinician on-boarding to get patients the right care from the right provider, faster?

MEET THE CHALLENGE

From application processing to new hire paperwork and credentialing verification, the ability to streamline on-boarding tasks improves the physician relations/recruitment and human resources teams' efficiency and visibility, while standardizing practices, improving new hire communication, and adhering to hiring regulations.

With Appian, The Digital Transformation Platform[™], healthcare organizations can centralize and automate clinician onboarding procedures to get new providers up and running faster so they can focus on what they do best: patient care.

Using Appian's solution, hospitals are able to:

- Automate processes around application processing, new hire vetting, IT system access, equipment provisioning, benefits enrollment, and payroll
- Improve collaboration and communication for the talent acquisition / physician recruitment team, including tracking the progress of each new hire
- **Bridge existing systems,** with case management to provide a single view of each clinician
- **Increase transparency** across the onboarding process for HR, hiring managers, and new hires alike
- Leverage robotic process automation (RPA) to trigger notifications, send documents, route approvals, assign training, create user accounts, and more



Clinician Onboarding

FOCUS

The Clinician On-boarding application enables healthcare organizations to focus on:

- Automating clinician onboarding activities
- Ensuring comprehensive licensure and credentialing verification prior to start date
- Facilitating the payer credentialing process
- Maximizing the value of existing IT systems
- Minimizing risk of regulatory non-compliance and malpractice lawsuits

TAKE CONTROL

Using Appian, you can quickly build, deploy, and scale new enterprise applications, including:

- HR Process Management
- Employee and Locum Tenens
 Onboarding
- Expense Management
- Payroll and Time Management
- IT Applications Management
- PMO and Project Management
- Enterprise Cost and Task Management

PREPARE FOR THE FUTURE

The future of the healthcare industry depends on its ability to provide the highest quality of care to each patient as quickly as possible. It takes speed and power to transform the patient care lifecycle. The Appian low-code application platform provides both.

With Appian, organizations can build web and mobile apps faster, run them on the Appian cloud, and manage complex processes, endto-end, without limitations.

HEALTHCARE ORGANIZATIONS TRUST APPIAN:













UNITEDHEALTH GROUP®



Appian

Appian provides a software development platform that combines intelligent automation and enterprise low-code development to rapidly deliver powerful business applications. Many of the world's largest organizations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk and compliance.