TRENDS IN REGULATORY INFORMATION MANAGEMENT (RIM) SYSTEMS AT PHARMACEUTICAL COMPANIES

Survey of 75 Large Global Life Sciences Companies in North America

Released in January 2017

Sponsored by Appian
RESEARCH OVERVIEW

Method
Discover current trends in managing the business processes of regulatory compliance

Objective
Conquer the biggest mountains in regulatory information management

Target Industries
Global life sciences companies with US headquarters & over 1 billion dollars in annual revenue

Target Audience
Executives responsible for Regulatory Operations and Regulatory Information Management

Total Surveys
75 executive interviews
EVERYONE VALUES RIM EFFICIENCY

RIM system efficiency is almost universally believed to be important for regulatory submission activity.

97% OF COMPANIES STATE RIM SYSTEM EFFICIENCY IS IMPORTANT

42% OF THOSE SAY RIM SYSTEM EFFICIENCY IS CRITICALLY IMPORTANT
49% of companies rely significantly on RIM systems for efficient and effective regulatory compliance processes.

**INDUSTRY INSIGHT**
Submission management and dossier registration are cited as key operational processes facilitated by RIM.

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RIM AND CROSS-FUNCTIONAL OPERATIONS

The majority of organizations regard the ability to leverage a unified information architecture across functional areas as critical...

76% say a unified architecture across organizational functions is crucial or very crucial.
WHERE RIM SYSTEMS FALL SHORT

- Unified architecture
- Cross-functional access
Yet, over 75% still operate in silos—
with separate systems for each regulatory function, creating inefficiencies in data integration and duplication of efforts.

76%
Still utilize separate systems for each functional area across the value chain.
73% RELY ON MORE THAN 4 SEPARATE SYSTEMS

WITH >20% USING 10 OR MORE SYSTEMS FOR THEIR CROSS-FUNCTIONAL REGULATORY COMPLIANCE PROCESSES

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THE MULTIPLE-SYSTEM COMPLIANCE CHALLENGE

83% of organizations using multiple content management systems state that maintaining and achieving compliance is problematic.

INDUSTRY INSIGHT
In addition to data-integration challenges and inefficiencies, multiple systems lead to increased organizational costs and complexities.

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DIFFICULTIES IN AUTOMATING MULTIPLE SYSTEMS:

Clearly, streamlining compliance reporting can be a very smart business investment. The question is how to make it happen – how to move from ad hoc to more automated and auditable systems. The less you rely on manual tasks, the less exposure for your business – and your job.

-HODGE, DEAN. “REDUCING RISK THROUGH COMPLIANCE AUTOMATION (NOT TO MENTION CYA).” CORPORATE COMPLIANCE INSIGHTS. CORPORATE COMPLIANCE INSIGHTS, 04 OCT. 2016
INCREASING R|M EFFICIENCY

In the quest for better efficiency, improving information access, usability, and integration, are top technical priorities.

50% “IMPROVING AFFILIATE/REGIONAL INFORMATION ACCESS AND IMPROVING SYSTEM USABILITY”

55% “PROVIDING AN INTEGRATED VIEW OF REGULATORY INFORMATION”

18% “IMPLEMENTATION OF AUTHORITATIVE SOURCES FOR REGULATORY INFORMATION”
A DIGITAL APPLICATION PLATFORM APPROACH HAS PROVED BEST:

- Centralize product and regulatory data views
  - Remove gaps between systems where compliance info leaks out
- Remove data quality issues and redundancy
- Improving traceability and transparency
- Get ahead of inevitable changes with increased efficiency
WHY APPIAN?

ENHANCE DATA ACCURACY WITH ONE PLATFORM TO SECURELY MAINTAIN PRODUCT INFORMATION VIEWS, WHILE SIMULTANEOUSLY ENSURING COMPLIANCE WITH GLOBAL REGULATIONS

• Currently helping to manage thousands of products in 150 countries

MERGE DATA AND PROCESSES

• Can utilize data collected in existing systems/processes and give users one secure point of entry through seamless integration to existing systems

COLLABORATION CAPABILITIES

• Faster decisions, reduced risk, improved responses

EASILY CREATE FIT-FOR-PURPOSE APPLICATIONS BUILT IN A LOW-CODE ENVIRONMENT THAT ARE EASY TO UNDERSTAND AND VALIDATE

• Enhance speed of development and implementation
APPIAN IS READY TO HELP YOU PURSUE A WORLD-CLASS RIM

Appian has already helped global pharmaceutical businesses like yours navigate the ever-evolving challenges of regulatory compliance information management.

TALK TO US TO LEARN MORE ABOUT:

• What a World Class RIM looks like
• How a World Class multinational pharmaceutical company designed its Regulatory Road Map
• How a World Class multinational pharmaceutical company pursued a global view of its regulatory portfolio

Find out more today at
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