Appian

Appian for Insurance

THIRD PARTY INSURANCE (TPI) MANAGEMENT

> Streamline operations and ensure consistent service levels

> Gain comprehensive visibility into business operations

> Eliminate bottlenecks and inefficiencies through self-optimizing processes

> Improve controls to support better claims outcomes

Third Party Insurance (TPI) management is challenging from a number of perspectives, and insurers need a solution that can address them all. Dispersed operations and disconnected technology across various geographies often leads to inconsistent TPI management practices.

Additionally, insurers need to consider that they are ultimately responsible for the actions taken by any 3rd party that acts on their behalf, so managing the adjusters is especially critical.

With so many processes and people to manage, what is the best path for insurers to take that will reduce their operational and reputational risk, and increase transparency and efficiency in their TPI relationships?

MEET THE CHALLENGE

Appian enables TPIs to optimize their management processes, starting with on-boarding, by capturing critical corporate information, including licensing and jurisdictions serviced.

Management of individual adjuster data provides insurers clarity of capability and/or concentration, enabling visibility into why specific adjusters are selected and their capability to handle the volume and complexity of assigned losses.

A low-code, platform approach is the best way to ensure the oversight and governance that is critical to effective TPI management, including:

• A customizable workflow to streamline ongoing monitoring and reporting

• A native-mobile experience to enable collaboration from all stakeholders

• Reporting capabilities with real-time analytics, with the capability to pull in data from multiple sources into a single view

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FOCUS

Transform your business processes to become a connected company in the digital world.

- Eliminate back-office inefficiencies with rapid digital innovation

- Converge all relevant data into a single view to improve and speed decision-making

- Improve the customer experience to increase customer loyalty

TAKE CONTROL

With Appian, you can quickly build, deploy, and scale enterprise applications for your claims operations, including:

- FNOL Coordination

- Adjuster Assignment and Coordination

- Subrogation Case Management

- Claims Fraud Case Management

- Claims Administration

- IoT Risk Prevention Monitoring

- Adjuster Innovation Workbench

- Claims Operations Modernization

PREPARE FOR THE FUTURE

The digital world is faster, smarter, and more connected, and Insurance companies need a platform to adapt to the new pace of change.

It takes speed and power to deliver transformational solutions. The Appian low-code application platform provides both, while leveraging your legacy IT investments.

With Appian, organizations can build web and mobile apps faster, run them on-premises or in the cloud, and manage complex processes end-to-end, without limitations.

LEADING ORGANIZATIONS TRUST APPIAN:

Appian

Appian provides a leading low-code software development platform that enables Insurance Institutions to rapidly develop powerful and unique applications. The applications created on Appian's platform help companies drive digital transformation and enables competitive differentiation.

For more information, visit www.appian.com