

Appian for Insurance

SUBROGATION CASE MANAGEMENT

- Automate identification of potential subrogation opportunities
- Track tasks and performance metrics for each case
- Shorten the overall recovery time frame
- Gain comprehensive oversight of claim recovery operations

Subrogation and recovery helps insurance carriers and risk managers reduce net loss payouts and achieve maximum recovery results in a cost-effective and efficient manner.

It is critical for insurers to identify potential subrogation opportunities and maintain best practices and workflows.

Whether it's a claim of small or large value, insurers need to flag candidates for subrogation early in the claims lifecycle, proactively tracking the progress of the claim, and ultimately boosting recovery efforts.

MEET THE CHALLENGE

Insurers need a process to identify, investigate, and aggressively pursue subrogation, including the capability to maintain a chronological record of claim activity throughout the life of the file so they are always up-to-date with subrogation activity.

An optimal subrogation application will capture all subrogation activity, including potential recovery, actual recovery, percentage recovered, and loss type.

Appian enables information from disparate systems to be consolidated into a single view, enabling insurers to access:

- Summarized subrogation activity for each opportunity
- A timeline of all supporting documentation and research
- Daily, weekly, and monthly statistical reports
- Detailed analytics of subrogation and recovery efforts



Subrogation Case Management

FOCUS

Transform your business processes to become a connected company in the digital world.

- Eliminate back-office inefficiencies with rapid digital innovation
- Converge all relevant data into a single view to improve and speed decision-making
- Improve the customer experience to increase customer loyalty

TAKE CONTROL

With Appian, you can quickly build, deploy, and scale enterprise applications for your claims operations, including:

- FNOL Coordination
- Claims Third Party Insurance Management
- Adjuster Assignment and Coordination
- Claims Fraud Case Management
- Claims Administration
- IoT Risk Prevention Monitoring
- Adjuster Innovation Workbench
- Claims Operations Modernization

PREPARE FOR THE FUTURE

The digital world is faster, smarter, and more connected, and Insurance companies need a platform to adapt to the new pace of change.

It takes speed and power to deliver transformational solutions. The Appian low-code application platform provides both, while leveraging your legacy IT investments.

With Appian, organizations can build web and mobile apps faster, run them on-premises or in the cloud, and manage complex processes end-to-end, without limitations.

LEADING ORGANIZATIONS TRUST APPIAN:



Appian

Appian provides a leading low-code software development platform that enables Insurance Institutions to rapidly develop powerful and unique applications. The applications created on Appian's platform help companies drive digital transformation and enables competitive differentiation.

For more information, visit www.appian.com