



# Five Ways Appian Drives Healthcare Transformation

IMPROVING HOW PROVIDERS AND PATIENTS NAVIGATE THE DIGITAL CARE CONTINUUM

Providing the highest quality of care for patients and enabling efficiency for the clinicians that serve them can be challenging, especially when organizations are held back by legacy systems and packaged point solution software. As healthcare organizations deal with enterprise-wide issues, they are discovering the benefits of a unified, connected view of their data, patients, and clinicians on a single application platform.

Appian, The Digital Transformation Platform<sup>®</sup> is a proven technology partner for healthcare providers looking to achieve transformational results across the digital care continuum: accelerated speed to delivery, improved clinician management, dramatically heightened patient satisfaction, seamless governance, risk, and compliance (GRC) management, and digital power to innovate.



Here are five ways Appian can help healthcare transform across the digital care continuum:



### SPEED TO ADAPT TO CARE REQUIREMENTS

**Appian is fast.** In fact, application development on Appian is more than 10X faster than traditional development. That's because of Appian's low-code platform approach which is bolstered by visual tools and drag-and-drop functionality. Your IT organization can rapidly build and deploy natively-mobile apps and empower business users and citizen developers to do the same. What this really means for healthcare organizations is the ability to bring these critical applications to fruition more quickly.

*Appian customers have been able to deliver an average of 38 applications over three years, resulting in greater than \$12 million in incremental business value delivered per year.*

– FORRESTER RESEARCH TOTAL ECONOMIC IMPACT ASSESSMENT OF THE APPIAN LOW-CODE PLATFORM

Speed enables your organization to easily pivot and move to meet patient demands, allowing you to achieve flexibility and business agility.



### IMPROVED CLINICIAN MANAGEMENT

**Effectively manage clinician operations to achieve organizational agility and efficiency across the care continuum.**

While patient outcomes remain at the center of healthcare, delivering exceptional care can be contingent upon assuring the highest quality clinicians and systems on which they rely. For example, automating manual steps enables faster and more accurate new employee on-boarding throughout integrated delivery networks (IDNs). Speedy on-boarding with Appian not only enables everyone from administrators to nurses and physicians to hit the ground running and deliver value to patients immediately, but also cuts costs. Once on-boarding is complete, Appian's auditing and tracking capabilities can provide insights on physician metrics and accountability, which in turn, can lower the occurrence of government reimbursement reductions.

*Appian allows us to be agile, allows us to be versatile, allows us to be transformative, and allows us to scale.*

– SENIOR VICE PRESIDENT, LARGE MANAGED CARE ORGANIZATION

Delivering quality care on the front-end would not be possible without operational excellence in these areas of clinician management.





## DRAMATICALLY HEIGHTENED PATIENT SATISFACTION

**Deliver on the promise of patient-centricity.** As the future of healthcare focuses on meeting mounting expectations from patients, providers are using technology to establish and maintain mutually-beneficial relationships with their patients, raising satisfaction and overall wellness.

With Appian, powerful integration capabilities aggregate patient data in real-time from a variety of sources across the enterprise, providing visibility that allows complete and appropriate care to be delivered. Intuitive user interfaces (UIs) make it easy for physicians to quickly and easily find information, allowing them to spend more time with the patient instead of behind a computer screen.

Appian's case management capabilities truly put patients at the center of the care continuum and help clinicians effectively handle ongoing screenings and other important links in the patient care plan. Natively-mobile applications and engaging patient portals empower patients to take proactive control of their health.

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*Appian gives us a powerful platform to rapidly combine data with process in business apps that drive better decisions, easier collaboration, and faster response.*

— SENIOR VICE PRESIDENT, LARGE MANAGED CARE ORGANIZATION

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## SEAMLESS GOVERNANCE, RISK, AND COMPLIANCE MANAGEMENT (GRC)

**Appian meets key security and compliance regulations in the healthcare space.** Increased complexity of regulatory compliance requirements is a serious concern for healthcare organizations.

Appian assures regulatory and security compliance by incorporating HIPAA compliance as part of the platform's Cloud and Security framework. Every application and every artifact built on Appian is trusted to have these certifications and the proper processes in place for governance and compliance.

The ability to maintain compliance around merger and acquisition (M&A) activities is an issue for providers looking to expand their IDN footprint. Facility M&A applications built on the Appian unified platform streamline processes across M&A entities, making the transition better for clinicians as well as patients.

Responsibilities including staffing ratios, facility standards like HVAC/physical plant, connectivity and sterility, and electronic medical record (EMR) updates and storage can be effectively managed using Appian's business process management engine. Complete data visibility and controls for governance and regulatory compliance can save time and costs on audits.



*Appian is ideal for helping healthcare organizations rapidly leverage technology, while reducing cost and risk.* – INGOLV URNES, PRINCIPAL, PSHEALTH



By taking care of the governance, risk, and compliance of global laws and regulations, healthcare organizations are able to be more agile and responsive to meeting demands of patients and the clinicians that serve them.



### THE POWER TO INNOVATE

**Appian is a powerful platform capable of transforming the enterprise.** Advanced business process management, case management, robotic process automation (RPA), artificial intelligence (AI), and collaboration capabilities help bridge core systems and tackle enterprise-wide transformation efforts.

Appian's integration capabilities can handle data from thousands of sources, breaking down silos and unlocking valuable information from across the organization into a single view. Although Appian can be used to solve departmental pains, the platform is scalable and flexible for organizational use. The scalable architecture of the platform supports performance no matter how many users, so organizations can roll applications out across their IDNs with confidence.



Appian helps healthcare providers with clinician management, patient satisfaction, governance, risk, and compliance, and more.

SCAN TO LEARN ABOUT HOW APPIAN CAN DRIVE YOUR HEALTHCARE TRANSFORMATION.

# Appian

Appian provides a leading low-code software development platform that enables healthcare organizations to rapidly develop powerful and unique applications. The applications created on Appian's platform help companies drive digital transformation and competitive differentiation. For more information, visit [www.appian.com](http://www.appian.com)