Appian, The Digital Transformation Platform™ helps healthcare organizations develop powerful applications that bring their individual systems and data together.

**THE RESULT? FLEXIBILITY TO ADDRESS THE CHANGING NEEDS OF HEALTHCARE DELIVERY.**

**References**

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**DIGITALLY TRANSFORMING HEALTHCARE**

**STEPS TO BETTER CUSTOMER CARE**

1. **DRIVE COLLABORATION EFFICIENCIES**
   - Align with the shift from volume to value-based healthcare.
   - Utilize tools to lower costs.
   - Create patient-focused care.
   - Provide informed care throughout treatment.
   - Eliminate errors, redundancies, and rework.
   - Ensure agility for fast and effective care decisions.

2. **EXTEND PROCESSES IN THE EXISTING INFRASTRUCTURE**
   - Use new digital technologies to ensure all stakeholders are informed of new health plan products and services.
   - Integrate with legacy to create the proper workflow and deliver workflow transparency.

3. **UNIFY DATA FOR IMPROVED QUALITY**
   - Ensure more accurate information and integrated patient-centric views.
   - Enable greater efficiency and accessibility through integration.
   - Improve the coordination and delivery of patient information.

Appian, The Digital Transformation Platform™ is the healthcare organization’s powerful applications that bring their individual systems and data together.