Property and Casualty Insurance carriers must hold down expenses and increase premium volume to stay competitive. Inefficient core systems and costly upgrades have become roadblocks to profitable growth.

Core systems often provide reliable and stable functionality for carriers, but even the most modern systems are unable to quickly adapt to changing business needs. Further, carriers that have grown via mergers and acquisitions are often left with core systems from different vendors, leaving them with siloed data and processes.

Carriers need a platform that enables them to leverage their legacy systems along with the data stored in disparate databases — automating work through integrations and streamlined processes — so they can quickly address high priority projects.

A low code platform is the optimal technology for insurers to address and execute an ongoing business strategy. The speed and flexibility enables rapid application development for solving insurance-specific business problems and empowers business users to innovate at the speed of the customer.
Complementing Core Technology with a Low-Code Platform

Appian enables a contextual, composite view pulled together from multiple sources — accessible via desktop, mobile or portal. Back office resources, front office teams and external parties can be rolled onto the same platform, facilitating collaboration through role relevant views and skill-based work assignments, with robust security capabilities at multiple levels.

PRIORITIZE
Capture new markets and new business when you prioritize efforts to better serve customers.

• Increase engagement with an intuitive user interface
• Improve customer service to increase customer loyalty
• Unify process, data, systems, and people for better decisions
• Achieve rapid development of customer-centric applications

FOCUS
Transform your business processes to become a connected company in the digital world.

• Connect underwriting to downstream systems
• Improve cross pollination of claims information to related systems
• Streamline customer, policy and contract servicing and administration
• Improve cash flow with finance, administration and compliance management

PREPARE
Achieve the efficiency and agility needed for the future while leveraging existing IT investments.

• Modernize IT infrastructure without a rip-and-replace initiative
• Eliminate siloed point solutions
• Advance enterprise mobility efforts

Back Office: Action is taken by various business areas based on the contextual view of data

Front Office: Extend the same view of data to the front office to facilitate collaboration across roll relevant tasks

External Constituents: Expose appropriate information to independent advisers and brokers via any device

Organizations across industries trust Appian

Appian provides a leading low-code software development platform that enables organizations to rapidly develop powerful and unique applications. The applications created on Appian’s platform help companies drive digital transformation and competitive differentiation.

For more information, visit www.appian.com