

Implementing Government Shared Services

REDUCE COMPLEXITY AND COST IN ENTERPRISE APPLICATION DEVELOPMENT

- Lower total cost of ownership through shared services
- Simplify system administration
- Reduce development and training costs across multiple applications
- Incrementally deploy applications, faster

The growth of available solutions to address government IT challenges has led to unprecedented advancements in the application of technology and a flurry of modernization efforts to meet mission objectives. Now, many government agencies are facing the problem of having to maintain dozens, if not hundreds, of disparate solutions in their enterprise. The cost of maintaining these disparate systems has taken precious dollars away from further Development, Modernization, and Enhancement efforts.

Government agencies are now looking to simplify their architectures using fewer tools to accomplish more missions.

Just as the rise of web-enabled applications written in Java and .Net overtook client-server apps more than a decade ago, now a new breed of low-code application development platforms have come into favor. These platforms are seen as a way to combine the benefits of custom application development with the easy maintenance of a COTS solution. They offer important advantages, including:

- Centralized maintenance of core system components,
- A unified look and feel across applications, and
- A licensing structure that promotes wide usage.

This approach can provide an innovative alternative to the one solution, one purpose models currently in place.

Enter Appian

The Appian low-code platform allows agencies to minimize the complexity of application development across domains. Managed from a centralized IT group, disparate groups of application developers can work on the same platform,

deploying applications across the enterprise without the complexity of managing multiple point solutions.

Appian Professional Services offers help in standing up Shared Services or Centers of Excellence within agencies that allow business users and IT to collaborate on priorities, further minimizing silos created when every Program acquires solutions on its own.

Appian can also simplify an agency's move to mobile by enabling anytime, anywhere access to any app built on the platform.



Implementing Government Shared Services

Recognized as a leader in digital transformation through our Dynamic Case Management capabilities, Appian is distinct from traditional Case Management vendors in that our low-code platform provides all of the following:

- Appian Records for integrated information views
- Document Management
- Full support for both Structured, and Unstructured Processes
- Native Mobile Application
- Real-Time Reporting
- Scalable
- Secure Cloud solution capable of storing sensitive PII data
- The ability to deploy multiple solutions within a shared, platform as a service environment

Appian for Civilian and DoD

Appian delivers an application development platform for government that unifies powerful capabilities:

Business Process Management: Appian uses a systematic approach to making an organization's workflow more effective, more efficient and more capable of adapting to an ever-changing environment

Dynamic Processes: Allows business processes to be adaptable, while retaining audit history

Appian Records: Unify information from multiple legacy sources on any topic and view it in a single cohesive interface

Business Rules: Create and manage shared, enterprise business rules to speed up development and centralize knowledge

Shared Infrastructure: Take advantage of the ability to deploy a variety of applications across multiple use cases while eliminating the need to support multiple systems

Native mobility: Launch on any device so action may be taken...anywhere

Low code: Use drag-and-drop, point-and-click design to launch applications, fast

FOCUS ON BENEFITS

- Reduced Cost
- Increased Productivity
- Improved Responsiveness
- More Consistent User Interface across Apps
- Better Executive/Management Visibility
- Improved Customer Service
- Improved Risk Management
- Improved Compliance
- Increased Accountability

FOCUS ON OUTCOMES

- Decrease application/system costs
- Increase throughput/capacity
- Fewer hand-offs
- Cycle time reduction
- Simplified problem resolution
- Lower Total Cost of Ownership
- Decrease problem resolution times
- Better customer experience
- Process and data auditability
- Visibility into staff performance

FOCUS ON SHARED SERVICES

- The Appian platform is built for Agile development environments
- Single, integrated platform speeds acceptance of change by end users
- Removes the need to manage multiple system architectures, thus lowering costs
- Collaborative design environment aligns business and IT
- FedRAMP Certified Cloud Available

Appian

Appian delivers a modern enterprise platform for digital transformation that is accelerating solution delivery for the benefit of Government stakeholders. Powered by Business Process Management (BPM) capabilities, Appian's approach enables critical services at a lower cost than traditional software development methodologies. With Appian, Federal Government key initiatives, including: Constituent Case Management, Regulatory and Statutory Compliance, Eligibility and Enrollment, Investigative Case Management, and Acquisition and Procurement can be easily deployed using our low-code approach, both in the cloud and on-premises. **For more information, visit www.appian.com**