

## Solutions for Mobile in Government

- Rapidly deliver services to constituents on mobile devices
- Offline mobile capability for effective field work when operating without a data connection
- Real-Time access to mission critical data anywhere
- Secure solutions deployed through native device apps

The environment the government operates in today is radically different than it was even just a decade ago. The rise in mobile device use by constituents is forcing government agencies to rethink how they deliver core government services. Additionally, government employees can no longer afford to be tethered to their desks. New and existing programs require government employees the ability to perform work in the field, sometimes in far remote locations with limited connectivity.

How does Appian provide a simple solution to mobile-enabling the mission critical applications that government relies on?

### **Appian provides mobile solutions for a variety of government needs.**

Simply put, Appian makes designing applications for mobile easy. With a single, unified platform, Appian ensures government agencies can deliver a consistent user experience to both constituents, and government employees alike, without the hassle of building custom applications for mobile. With our offline mobile capabilities, government agencies can take advantage of the power of Appian forms, even when operating in areas without a data connection. This can be especially crucial when working in remote locations that lack the easy to find wi-fi we can take for granted in highly populated areas of the United States.

### **WE PROVIDE SOLUTIONS FOR THE BUSINESS OF GOVERNMENT**

With a single, unified platform, proven security, and a powerful and intuitive user interface, government executives can deploy solutions to address mobile use cases in a variety of areas:

- **Investigative Case Management:** Securely access data from a variety of sources in a single view using records, all from a mobile device.
- **Constituent Case Management:** Allow government to interact with constituents in a rich UI, using a native mobile application on their preferred device.
- **Regulatory and Statutory Compliance:** Enable Government to perform critical functions in the field, reporting status of tasks and activities back to leadership in real-time.
- **Eligibility and Enrollment:** Give constituents access to determine eligibility for government benefits programs directly from their devices.
- **Acquisition:** Allows government executives complete access to the status of procurement activities, while dealing with busy travel schedules.
- **Mission Support:** Appian's platform and mobile capability is completely configurable to deliver capability for any mission; with or without a data connection, one can take advantage of Appian's rich form UI.



### DEVELOP ONCE, DELIVER EVERYWHERE

The Appian platform does not require any additional development effort to deliver applications natively to mobile devices. This reduces costs, and speeds time to delivery:

- Rapidly deliver capability to mobile devices
- Reduce IT program complexity
- Easily deploy mobile solutions to various stakeholders through the Appian app
- Appian app available on major mobile app stores
- Provide offline mobile functionality to users in the field
- Streamline operations
- Improve constituent satisfaction

### THE ALL-IN-ONE PLATFORM

With proven, unified technology, Appian helps overcome challenges government faces every day in delivering services:

- Rapid development of data-centric applications
- Real-time access to information across systems
- Process management
- Case management
- Quality and regulatory compliance
- Records management
- Data Security
- FEDRAMP certified
- Document Management

### FUTURE-PROOFING YOUR APPS

Custom development ultimately leads to O&M nightmares in the long run. Appian tests its mobile apps to ensure compatibility with a variety of mobile OSs.

- Built from the ground up to enable easy configuration
- Platform = developed completely by Appian, simplifying deployment, upgrades, and maintenance
- Appian enablement programs available to ensure staff are capable of keeping pace with legislative and political changes

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*...America's future now depends on our capacity to innovate and harness technology...That's even more true of the federal government.*

– **Former U.S. Federal CIO, Steven VanRoekel**

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## Appian

Appian delivers a modern enterprise platform for digital transformation that is accelerating solution delivery for the benefit of Government stakeholders. Powered by Business Process Management (BPM) capabilities, Appian's approach enables critical services at a lower cost than traditional software development methodologies. With Appian, Federal Government key initiatives, including: Constituent

Case Management, Regulatory and Statutory Compliance, Eligibility and Enrollment, Investigative Case Management, and Acquisition and Procurement can be easily deployed using our low-code approach, both in the cloud and on-premises.

For more information, visit [www.appian.com](http://www.appian.com)