Appian

Incident and Crisis Management

> Deliver total transparency into incident response through Appian News feed

> Provide up to the minute actionable data to responders in the field with Mobile solutions

> Appian Records converge incident data information in a single location

> Role based access contextualizes data to the responder's mission

Today's global political climate has led government agencies to focus significant attention on incident and crisis management, specifically risk mitigation and response planning. Whether under constant threat of state sponsored cyber attacks, domestic terrorism, natural disaster, or global political instability, agencies must be ready to respond with swift, coordinated action. Inter-agency cooperation is critical in bringing to bear the full resources of the government.

Agencies need instant access to tools that allow for rapid coordination; data from multiple sources must be aggregated quickly with actions being prioritized and triaged through multiple chains of command. Even minor incidents within the government are required to be reported to agencies for tracking and statistical purpose. All of these activities require solutions to be in place and ready for activation at a moment's notice.

There is no such thing as a one size fits all solution for the endless variety of threats facing our nation today.

BE PREPARED TO RESPOND WITH THE APPIAN PLATFORM FOR INCIDENT AND CRISIS MANAGEMENT

With Appian, agencies can aggregate inbound streams of data into actionable tasks and quickly present them to decision makers. These data streams, coupled with advanced analytics for situational awareness, are contextualized to the needs of those responding. As the many threats to our nation take on a new face, new applications, or changes to current ones, can quickly be developed to handle the intricacies of dealing with these situations. Automated alerting can be preconfigured to deliver information across agencies through multiple chains of command and to the general public as required.

Appian provides a flexible platform for delivering applications to meet the varied nature of responses depending on the incident severity. Appian is a business process management (BPM) driven application platform that unites all data, processes, and collaborations in one environment, accessible on any device through a simple interface. This solution allows agencies to combine data from multiple systems and data sources into a single, real-time view of a situation.

Considered the leading Dynamic Case Management vendor, Appian software is distinct from traditional Case Management vendors in that it provides all of the following aspects:

- Appian Records
- Document Management
- Full support for both Structured, and Unstructured Processes
- Native Mobile Application
- Real-Time Reporting
- Scalable
- Secure Cloud solution capable of storing sensitive PII data

APPIAN FOR FEDERAL AND DOD
Appian delivers a platform for Federal and DoD Incident and Crisis Management that unifies powerful capabilities:

Business Process Management: Recognized as the leading platform for BPM.

Dynamic Processes: Handle dynamic and ad hoc tasking.

Complete Information: Unify all information on any topic and view it in a single, drillable report.

Business Rules: Create and manage business rules to quickly adapt to evolving policies.

Collaboration: Take advantage of the power of team collaboration, including inter-agency work, that helps resolve issues faster.

Native mobility: Launch on any device so action may be taken...anywhere.

Low-code: Use drag-and-drop, point-and-click design to launch applications, fast.

FOCUS ON IMPACT
- Automate core processes
- Unify all data
- Get instant analytics
- Become mobile
- Build powerful applications
- Adapt to continual change
- Adhere to regulations

FOCUS ON CAPABILITIES
- Point and Click Application Design
- Agile Delivery
- Native Mobility
- Business Process Management
- Document Management
- Dynamic Business Rules
- Complex Approval Routing
- Role-based Security
- Real-time Reporting

FOCUS ON MANAGEMENT OF RESPONSES
- Easy to train interface means users can be brought into the mix quickly.
- Integrate with Contact Center solutions
- Provide audit traceability
- FISMA Moderate certification
- FEDRAMP Certified Cloud Available
- Store content from multiple sources in one easy interface

Appian

Appian delivers a modern enterprise platform for digital transformation that is accelerating solution delivery for the benefit of Government stakeholders. Powered by Business Process Management (BPM) capabilities, Appian's approach enables critical services at a lower cost than traditional software development methodologies. With Appian, Federal Government key initiatives, including: Constituent Case Management, Regulatory and Statutory Compliance, Eligibility and Enrollment, Investigative Case Management, and Acquisition and Procurement can be easily deployed using our low-code approach, both in the cloud and on-premises.

For more information, visit www.appian.com